

From: [SFCC Message](#)
Subject: COVID-19 March 20 Update
Date: Friday, March 20, 2020 7:34:24 PM

Dear Students,

I wanted to send a friendly reminder that **there are no classes March 23-27.**

Your **spring semester will resume, and second eight-week classes begin, on March 30** with your courses being delivered in an alternative method. For most of you, this will mean online classes. While this may seem a little intimidating for some of you, I can assure you that your instructors and the SFCC support staff are sincerely committed to making this transition as smoothly as possible and helping you succeed.

To do this, the COVID-19 Planning Committee met today and identified important resources you will need.

The first thing you will need is **access to the internet.** For many, this is not an issue as you may have internet access at home. However, if you do not have internet at home, accessing online courses will present a challenge.

Many smartphones have applications (apps) that will allow you to do all the things your course might require, and you might elect to use your phone in this way. Others may find this difficult and [elect to use your phone \(Android or iPhone\) as a hotspot](#) or access point to connect a tablet or computer to the internet. This will work, but you should be aware of any data limitations your phone/account might have.

As a result of the COVID-19 pandemic, the [Federal Communications Commission \(FCC\) announced the Keep Americans Connected Pledge](#), which asked all broadband and telephone service providers to make it **easier for you to stay connected** during this difficult time. As a result, the following providers have reacted:

- [Comcast COVID-19 response](#): offers **free Wi-Fi for two months** to low-income families, plus all Xfinity hot-spots are free to the public during this time.
- [Charter Free Internet offer for two months](#)
- [AT&T COVID-19 response](#): offers open hot-spots, unlimited data to existing customers and \$10/month plans to low-income families
- [Verizon COVID-19 response](#): no special offers but following the FCC agreement.
- [Sprint COVID-19 response](#): follows FCC agreement, provides unlimited data to existing customers, and, effective Tuesday, March 17, will allow all handsets to enable hot-spots for 60 days at no extra charge (I expect others will follow).
- [T-Mobile COVID-19 response](#): follows FCC agreement, plus unlimited data to existing customers, and coming soon, will allow all handsets to enable hot-spots for 60 days at no extra charge (I expect others will follow).

Once you have internet access, you will need to [access your courses in Canvas](#). You can do this in a variety of ways, including in the mySFCC portal and under the “Quick Links” menu at the top of [www.sfccmo.edu](#). You may also download the Canvas App for your phone ([Android](#) and [Apple iOS](#)).

If you have never used Canvas before, you might find the **Canvas for Students** course useful. You will find it in the “Courses” section inside Canvas.

If you experience any difficulties, **please call the 24/7 Help Desk at (866) 295-3070 for technical assistance** for Canvas, [mySFCC](#) and SFCC software/hardware.

The last thing you might need are textbooks. The [SFCC Campus Store is online, and you can get your books for second eight-week courses now](#). **Please make sure you get your books**

purchased and secured prior to the start of your classes on March 30. For classes that started in January, the books you should already have are all you will need to finish out the semester inside your Canvas course.

And finally, I wanted to remind you that this coursework shift to **alternative delivery is necessary**. The entire SFCC community puts your safety first, and we truly believe that this is the best way to minimize your exposure to the COVID-19 virus.

It is our sincerest hope that these changes will only apply to the remainder of this semester, as we cannot wait to see your smiling faces **back on campus this summer and fall, which opens for enrollment on April 7.**

Please stay safe and enjoy your weekend,

Dr. Joanna Anderson, President
State Fair Community College

And the COVID-19
Planning Committee